

# EMERGENCY



## Professional Carpet Cleaners Commercial & Residential

When Quality & Experience Counts

- Carpet Cleaning
- 24 Hour Emergency Water Extraction
- Upholstery Cleaning
- Air Duct Cleaning
- Rug Cleaning
- Pet Odor Removal
- Carpet Repair

Insurance Claims Accepted • 24 Hr. Emergency Service • Quality Service

**Call Now**  
Serving Katy & The Greater  
West/SW Houston Area

3 Room Special For  
**\$99.00**

And Get One Room FREE



**281-673-0090** [www.steamlocalcarpetcleaning.com](http://www.steamlocalcarpetcleaning.com)

# EMERGENCY



Police



Fire & Rescue



Ambulance



Poison

# 911

## NON EMERGENCY NUMBERS

AREA	POLICE	FIRE	AMBULANCE
Brookshire.....	281-375-5000	281-375-5000	281-375-5000
Cy-Fair.....	713-884-3131	281-550-6663	713-466-4073
Ft. Bend Co. Sheriff.....	281-341-4704	281-341-4704	281-342-7233
Fulshear.....	281-346-2202	281-346-1717	281-342-2100
Harris Co. Sheriff.....	713-221-6000		
Katy.....	281-391-4848	281-391-4848	281-391-4848
West I-10.....		281-675-3600	281-675-3600
Willowfork Fire Department.....		281-395-0011	

**POISON CONTROL: 1-800-222-1222**



# NEWCOMER INFORMATION

## Abuse/Assault Services

Abuse Hotline ..... 1-800-252-5400  
National Domestic Violence  
Hotline ..... 1-800-799-7233  
TTY ..... 1-800-787-3224  
Rape Crisis  
Hotline 24 Hours ..... 713-528-7273

## Airports-Commercial

Bush Intercontinental ..... 281-230-3100  
Wm. P. Hobby ..... 713-640-3000  
West Houston Airport ..... 281-492-2130  
Houston Executive Airport ..... 281-247-7678

## Alcohol/Drug Abuse

Alcohol & Drug Abuse Action  
Helpline & Treatment ..... 1-800-888-9383  
Or Call ..... 1-800-234-0420

## Animal Control

Katy (City Only) Direct Line ..... 281-391-4740  
Fort Bend County ..... 281-342-1512  
Harris County ..... 281-999-3191  
Waller County ..... 979-826-8282 Ext 4046

## Assessors

Fort Bend County ..... 281-341-3710  
Harris County ..... 713-368-2000

## Better Business Bureau

Call ..... 713-868-9500

## Birth/Death Certificates

Fort Bend County ..... 281-341-8685  
Harris County  
Within City Limits ..... 713-837-0311  
County Only ..... 713-755-6438  
Waller County ..... 979-826-7711

## Building Permits

Fort Bend County ..... 281-633-7500  
Harris County ..... 713-956-3000  
Katy ..... 281-391-4830  
Waller County ..... 979-826-7670

## Bus

Metro ..... 713-635-4000  
Greyhound/Trailways ..... 1-800-231-2222

## Cable

Comcast  
595 S Mason Rd ..... 281-774-7222

## Chambers Of Commerce

Katy Chamber Of Commerce  
23501 Cinco Ranch Blvd  
Ste B 206  
Call ..... 281-391-KATY(5289)

## Children's Services

Child Help USA ..... 1-800-422-4453  
Girls & Boystown National Hotline  
Call ..... 1-800-448-3000  
TDD ..... 1-800-448-1833

## City Offices Information

Brookshire ..... 281-375-5050  
Fulshear ..... 281-346-1796  
Katy ..... 281-391-4800

## County Services Information

Fort Bend ..... 281-342-3411  
Harris ..... 713-755-5000  
Waller ..... 281-391-5565

## Courts

City  
Fulshear ..... 281-346-1796  
Katy ..... 281-391-4810  
County  
Fort Bend ..... 281-342-3411  
Harris ..... 281-463-2341  
Waller ..... 979-826-7711

## Crime Prevention

Ft. Bend Crime Stoppers ..... 281-342-8477  
Harris County Crime  
Stoppers ..... 713-222-8477  
WeTip ..... 1-800-782-7463

## Disability

Workers' Compensation ..... 1-800-452-9595  
Social Security Administration  
Call ..... 1-800-772-1213  
TTY ..... 1-800-325-0778

## District Attorney

Fort Bend County ..... 281-341-4460  
Harris County ..... 713-755-5800  
Waller County ..... 979-826-7718

## Drivers' Licenses

Fort Bend County  
28000 SW Frwy Ste A ..... 281-517-1630  
[www.dps.tx.gov](http://www.dps.tx.gov)

## Electrical Companies

Centerpoint Energy ..... 1-800-332-7143  
Problems/Downed Lines ..... 713-207-2222  
Reliant Energy ..... 713-207-7777  
TXU Energy  
Residential ..... 1-866-225-5898  
Business ..... 1-866-225-5898  
Apartment Service ..... 1-888-398-8711  
24 Hr Outage Svce Hotline .... 1-866-332-3122

## Employment Assistance

EEOC  
1919 Smith St - 6th Floor ..... 713-209-3320  
Rosenberg Office  
117 Lane Dr Ste 7 ..... 281-344-0279

## Federal Information Center

<http://www.FirstGov.gov>  
Information ..... 1-800-FED-INFO  
Call ..... 1-800-333-4636  
TDD ..... 1-800-326-2996

*Continued Next Page*



# NEWCOMER INFORMATION Cont'd

## Fire Departments (Non-Emergency)

Brookshire ..... 281-375-5000  
Community Fire Dept #1 ..... 281-498-1310  
Fulshear..... 281-346-2800  
Katy City Of ..... 281-391-3500  
West I-10 ..... 281-675-3600  
West Harris County EMS ..... 281-675-3620  
Willowfork ..... 281-395-0011

## Fish And Wildlife

Department Of Parks & Wildlife  
North Division ..... 281-931-6471  
South Division ..... 713-779-8977

## Fishing And Hunting Licenses

Harris County ..... 713-779-8977

## Flood Control

Fort Bend..... 281-342-2863  
Harris County ..... 713-684-4000  
Katy ..... 281-391-4830

## Food And Drug Administration

Call ..... 888-463-6332

## Garbage Collection

Republic Services..... 713-937-9955  
Waste Management ..... 713-686-6666  
Fort Bend Garbage..... 281-342-8178

## Gas Companies

Centerpoint Energy ..... 1-800-752-8036  
Reliant Energy ..... 713-207-1111

## Health Departments

Fort Bend County  
Environmental Health ..... 281-342-7469  
Nursing Division..... 281-342-6414  
Harris County Public Health  
& Environmental Services ..... 713-439-6000  
WIC Office 1260 Pin Oak #110..281-391-4168

## Hospitals

Houston Methodist St Catherine  
701 S Fry Rd Katy ..... 281-599-5700  
Memorial Herman Health Care System  
Katy Hospital  
23900 Katy Frwy Katy..... 281-644-7000  
Methodist West Houston Hospital  
18500 Katy Frwy ..... 832-522-1000  
Katy Urgent Care Center  
21700 Kingsland Blvd..... 281-829-6570  
Kingsland Hospital Of Katy  
5602 Medical Centre Drive .... 281-392-5700  
Texas Children's Hospital  
18200 Katy Frwy ..... 832-277-1000

## Internal Revenue Service

Automated Refund & Teletax  
Recorded Tax Information.... 1-800-829-4477  
Federal Tax Forms  
Distribution Center ..... 1-800-829-3676

## Internal Revenue Service- Cont'd

Tax Information & Assistance. 1-800-829-1040  
TDD Assistance For The Deaf .. 1-800-829-4059

## Justices Of The Peace

Fort Bend County  
Precinct 1-Place 1 ..... 281-342-7807  
Precinct 1-Place 2 ..... 281-341-3742  
Harris County  
Precinct 5-Position 1 ..... 713-661-2276  
Precinct 5-Position 2 ..... 281-463-2341  
Waller County ..... 281-375-5233

## Libraries

Cinco Ranch Branch  
2620 Commercial Center Blvd  
Katy..... 281-395-1311  
Harris County Libraries  
Katy Library  
5414 Franz Rd Katy ..... 281-391-3509  
Katherine Tyre Branch  
16719 Clay Rd Houston..... 281-550-0885  
Maud Smith Marks  
1815 Westgreen Blvd Katy... 281-492-8592

## Marriage Licenses

Fort Bend County ..... 281-341-8685  
Harris County ..... 713-755-6436

## Medicaid/Medicare

Medicaid Information ..... 713-767-2000  
Medicare..... 1-800-633-4227  
Social Security Administration  
Call ..... 1-800-772-1213  
TTY ..... 1-800-325-0778

## Newspapers

Katy Times..... 281-391-3141  
New Katy News ..... 281-396-3333  
Houston Chronicle ..... 713-220-7171  
The Rancher..... 281-674-1391

## Parks And Recreation

Fort Bend County ..... 281-835-9419  
Harris County Precinct 3..... 281-496-2177  
Katy City Of Parks Department.. 281-391-4840  
State ..... 1-800-792-1112

Passports Call ..... 281-341-4517

## Poison Control Center

Call ..... 1-800-222-1222

## Police Departments (Non-emergency)

Brookshire ..... 281-375-5000  
DPS ..... 713-465-8462  
Barker Cypress Store Front..... 281-599-0131  
Ft. Bend County Sheriff ..... 281-341-4704  
Franz Rd Store Front..... 281-647-9371

Continued Next Page



# NEWCOMER INFORMATION Cont'd

## Police Departments (Non-emergency)-Cont'd

Harris County Sheriff ..... 713-221-6000  
Harris County Constable  
Precinct 5 ..... 281-463-6666  
Katy ..... 281-391-4848  
KISD Police ..... 281-237-4000  
Waller County Sheriff ..... 281-391-8755

## Post Offices

Barker 211 Barker Rd ..... 281-492-2629  
Katy  
5701 Fourth Katy ..... 281-391-7538  
20180 Park Row Katy ..... 281-829-5062  
1331 Pin Oak Rd ..... 281-574-1401

## Senior Citizens' Services

Area Agency On Aging  
Houston ..... 1-800-437-7396  
Katy City Of ..... 281-391-4837  
Senior Citizens Fort Bend  
Main Number ..... 281-633-2162

## Social Security

Social Security Administration  
Call ..... 1-800-772-1213  
TTY ..... 1-800-325-0778

## Street Maintenance

City  
Katy Public Works ..... 281-391-4820  
County  
Fort Bend ..... 281-342-4513  
Harris-Precinct 3 ..... 281-463-6300

## Telephone Companies

AT&T TEXAS  
To Change Or Establish Service  
Residence ..... 1-800-464-7928  
Business ..... 1-800-499-7928  
Billing Inquiries  
Residence ..... 1-800-585-7928  
Business ..... 1-800-559-7928  
Repair Service  
Residence ..... 1-800-246-8464  
Business ..... 1-800-286-8313  
TDD/TTY Service Ctr ..... 1-800-397-3172  
LONG DISTANCE  
*See the heading TELEPHONE COMPANIES in the Yellow Pages*  
DIRECTORY ASSISTANCE  
Local Calls ..... 1-411  
Long Distance Outside Your  
Area Code ..... 1-(area code)-555-1212  
CONSOLIDATED COMMUNICATIONS  
Katy Office Call ..... 1-866-989-2255

## Tourist Information

Houston Convention &  
Visitors Bureau ..... 713-227-3100  
Katy Chamber Of Commerce  
23501 Cinco Ranch Blvd Ste B206  
Call ..... 281-391-KATY  
State ..... 1-800-452-9292

## Unemployment

Texas Workforce  
Commission ..... 1-800-939-6631  
Call ..... 281-344-0279

## Utilities

*See ELECTRIC COMPANIES,  
GAS COMPANIES or WATER COMPANIES  
in the Newcomer's Section 2-4*

## Veterans' Services

National Veterans' Foundation  
Call ..... 1-888-777-4443  
Post 911 Veterans  
Lone Star Veterans Association  
PO Box 1562 Houston 77251-1562  
Call ..... 832-393-0992  
US Department Of Veterans' Affairs  
Call ..... 1-800-827-1000  
TDD ..... 1-800-829-4833

## Voter Registration Information

Fort Bend County ..... 281-341-8670  
Harris County ..... 713-224-1919  
Waller County ..... 979-826-7620

## Water Companies

Fort Bend County Municipal  
New Service ..... 281-579-4500  
Utilities District #37 ..... 281-398-8211  
Houston City Of Houston  
Water Division  
4200 Leeland Houston ..... 713-371-1400  
Katy City Of ..... 281-391-4800

## Water Departments

Fort Bend County ..... 281-579-4500  
Harris County ..... 713-371-1400  
Katy ..... 281-391-4800

## Women's Services

Crisis Intervention-24 Hours ..... 713-228-1505  
Domestic Violence ..... 713-528-2121  
RAINN  
(Rape Abuse Incest National Network)  
Hotline ..... 1-800-656-4673  
Rape Crisis Hotline-24 Hours .... 713-528-7273

## Workers' Compensation

Call ..... 1-800-452-9595





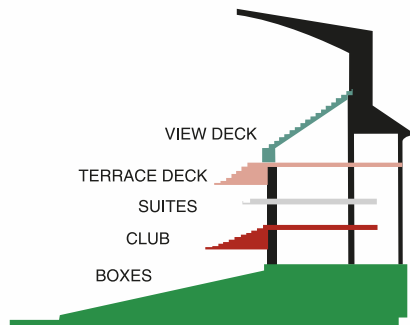
One Reliant Park  
Houston, TX 77054  
610 Loop Between  
Fannin & Kirby  
Texans Information:  
**832-667-2000**  
NRG Park Information:  
**832-667-1400**



The 71,500-seat, NRG Stadium, is the first retractable-roof, natural grass stadium in the NFL, is home to both the Houston Texans and the world-famous Houston Livestock Show and Rodeo™. NRG Park is one of the largest premiere sports, entertainment and convention complexes in the world. In addition to being home to NRG Stadium, NRG Park also houses, NRG Center, NRG Arena, NRG Center and NRG Astrodome.

**WEBSITES:** [www.HoustonTexans.com](http://www.HoustonTexans.com) • [www.NRGPark.com](http://www.NRGPark.com)

# SPORTS Cont'd



FOR ASTROS TICKET INFORMATION CALL

## 1-800-ASTROS2

Houston Astros Baseball Club • P.O. Box 288 • Houston, TX 77001-0288  
501 Crawford St. @ Texas Ave.

General Information  
**713-259-8500**

Ballpark Tours  
**713-259-TOUR**

The Shed Store  
**713-259-8077**

Ticket Information  
**713-259-8500**

Conference Center  
**713-259-8800**

Website  
**www.astros.com**



HOME OF  
THE



**MINUTE MAID  
PARK**

# TOYOTA CENTER



## ROCKETS TICKETS

**713-758-7200**

1510 Polk St  
Houston, TX 77002

### EVENTS

- Houston Rockets
- Concerts
- Family Shows
- Additional Sporting Events
- Public Assembly

**WEBSITES:** [www.YourToyotaCenter.com](http://www.YourToyotaCenter.com) • [www.HoustonToyotaCenter.com](http://www.HoustonToyotaCenter.com)

# SPORTS Cont'd



RESERVE YOUR SEASON  
TICKETS AT

[www.sugarlandskeeters.com](http://www.sugarlandskeeters.com)

**281-240-4487**

1 Stadium Drive  
Sugar Land, TX 77479

- Lawn Seating
- Field Box Seats
- Imperial Box Seats
- Legends Club Seats
- Super Suites
- Luxury Suites

